

# ELSTER – Customer Return Delivery Note

## Electronic – Components for Mainz-Kastel, Germany



Dear Customer,

Customer satisfaction is very important for our company and one of our main objectives is to comply with the increasing requirements to the devices. For a faster complaint handling you will be provided today with a return delivery note for sending back an electronic component. We kindly ask you to complete the data required below and return the device together with this delivery note to the address listed on the bottom of the delivery note.

For further questions please contact our electronic hotline at: +49 (0) 6134 / 605-123 or by e-mail at: "support@elster-instromet.com".

Thank you

<b>Customer:</b>		
Name:	Telephone Number:	Date:
Company:	Metering Point:	

<b>Contact Person at Elster:</b>		
Name:	Ticket No.:	Date:
Note:		

<b>Complained Device:</b>			<input type="checkbox"/> Inspection	<input type="checkbox"/> Repair	<input type="checkbox"/> Cost Estimate
Device:	Serial No.:	Year:			
Connected options:	Inputs:				
	Outputs:				
	Remote Control:				
Full Complaint Description:	_____				
	_____				
	_____				
Note:	_____				
	_____				
	_____				

<b>Delivery Address:</b>
Please return the complained device including this return delivery note to:
<b>Elster GmbH; Elektronik-Reparatur; Steinernstraße 19-21; D-55252 Mainz-Kastel; Germany</b>