

ELSTER – Customer Return Delivery Note

gas-net – Components for Dortmund, Germany



Dear Customer,

Customer satisfaction is very important for our company and one of our main objectives is to comply with the increasing requirements to the devices. For a faster complaint handling you will be provided today with a return delivery note for sending back an electronic component. We kindly ask you to complete the data required below and return the device together with this delivery note to the address listed on the bottom of the delivery note.

For further questions please contact our services hotline Dortmund at: +49 (0) 231 / 937110-88 or by e-mail at: "support@elster-instromet-systems.com".

Thank you

Customer:		
Name:	Telephone Number:	Date:
Company:	Metering Point:	

Contact Person at Elster:		
Name:	SERV No.:	Date:
Note:		

Complained Device:			<input type="checkbox"/> Inspection	<input type="checkbox"/> Repair	<input type="checkbox"/> Cost Estimate
Device:	Serial No.:	Year:			
Connected options:	Inputs:				
	Outputs:				
	Remote Control:				
Full Complaint Description:					
Note:					

Delivery Address: (Elster Location Dortmund)
Please return the complained device including this return delivery note to:
Elster GmbH; Applikation-Service; Schloßstraße 95a; D-44357 Dortmund; Germany