

# ELSTER – Customer Return Delivery Note Meters / Regulators



For questions, please contact your local sales organisation/  
Sebastian Hintz or Lukas Geiger who are responsible for repairs in Mainz  
T: 0049 (0)6134 605 469 or 136  
F: 0049 (0)6134 605 310

<b>Customer:</b>		
Name:	Telephone number:	Date:
Company:	Metering point:	

<b>Competent contact person at Elster:</b>		
Name:	Ticket No.:	Date:
Note:		

<b>Quantity of devices (please enclose one return delivery note for each device)</b>		
Total quantity:	Page:	_____ of _____

<b>Repair data</b>	<input type="checkbox"/> Complaint	<input type="checkbox"/> Repair *)	<input type="checkbox"/> Check-up	<input type="checkbox"/> Upgrade
Device:	Serial No.:		Year:	
Operating pressure: _____				
Is a high-pressure test required? (only for turbine meters)				
Upgrade request _____				
Full complaint description _____				
Note _____				

\*) After the device has arrived at our premises, it will be checked and you will receive a detailed estimation of costs for the proposed repair. We will then require a written answer on how to proceed.

<b>German delivery address</b>
Please clarify where to send the devices with your local sales organisation. In case of a German delivery destination, please return the device including this return delivery note to:
<b>Elster GmbH, Reparatur, Steinernstraße 19-21, D-55252 Mainz-Kastel, Germany</b>