

# ELSTER – Customer Return Delivery Note Meters / Regulators



For questions please contact your local sales organization, or Kim Feja or Lukas Geiger responsible for repairs in Mainz:

T: 0049 (0)6134 605 403 or 136

F: 0049 (0)6134 605 310

## Customer:

Name:

Telephone Number:

Date:

Company:

Metering Point:

## Contact Person at Elster who is involved in process:

Name:

Ticket No:

Date:

Note:

## Quantity of devices (Please add one Return Note for each device)

Total Quantity:

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## Repair data

Complaint

Repair \*)

Check up

Upgrade

Device:

Serial No.:

Year:

Working pressure:

Is a high-pressure test needed?  no  yes: Necessary information: test medium, test pressure, measuring range, incl. / excl. low pressure test; Optional: test location, under customer participation  
(only with turbine meters) \_\_\_\_\_

Wish for Upgrade \_\_\_\_\_

Full Complaint Description \_\_\_\_\_  
\_\_\_\_\_

Note \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\*) After the device arrived and being checked you will get a detailed estimation of costs for the proposed repair. After that we need a written answer on how to proceed.

## Delivery Address Germany

Please clarify where to send the devices with your local sales organisation. In case of delivery destination Germany, please return the device including this return delivery note to:

**Elster GmbH; Reparatur; Steinernstraße 19-21; D-55252 Mainz-Kastel; Germany**